

Project: EMERGENCY QUICK RESPONSE PROGRAM TO EMERGENCY MEDICAL CASES

TERMS OF REFERENCE

I. Objective

To obtain the services of an immediate and professional medical rescue, a comprehensive **Emergency Quick Response (EQR) Program** to any medical emergency 24/7 within Metro Manila and some adjacent areas.

II. Specifications

Service Features:

- 24/7 Access to our Hotline 16-911 for medical emergencies
- 24/7 Medical advisory
- FREE use of the ambulance (an emergency room on wheels) during medical emergencies
- FREE use of regular equipment and supplies
- Full endorsement to the receiving hospital
- 20% Discount on full diagnostic procedures
- 20% Discount on air medical evacuation and airlift services
- 24/7 access to the Doctor-on-call Program
- 15% discount on ambulance stand-bys during special event

Regular Membership

- Membership is within Metro Manila and some adjacent areas.
- 24/7 Medical Advisory thru Hotline
- Ambulance service within Metro Manila during an emergency to be brought to any of the premiere hospitals or any nearest hospital of choice.
- Use of ambulance during medical emergencies
- Use of the life-saving equipment and supplies. Consumables: Oxygen, Parenteral fluids, Oral & Injectable medicines, Disposable supplies (excluding cervical collars) during medical emergency.
- 24/7 Doctor on Monitor through trunk radio.
- Full laboratory diagnostic home services available by appointment at costs lower than those of hospital laboratories: From CBC, Urinalysis, Cholesterol to Spec 23, Lipid Profile, SGPT, SGOT, Wellness Packages including Tumor Markers, etc.
- Services shall include initial emergency response up to the endorsement and takeover of the receiving hospital.
- Free scheduled group training seminar: on emergency preparedness for Tourism Promotions Board (TPB) – once a year
- Plan extends 24-hour coverage to the members within Metro Manila area and immediate environs (NCR, Central Luzon and CALABARZON)

Other preferred service features:

- Discount on Air Medical Evacuation and Airlift Services

Requirement:

Cash basis after the service

A doctor should coordinate with the receiving hospital to where the patient is brought

Certification that the patient is fit to travel

3 hours to 4 hours mobilization

Landing strip should be available

Above fees are subject to change without prior notice

- Discount on Ambulance standby during event.
- All ambulances and first responders are GPS tracked for full transparency to all our members. In addition, all phone calls are recorded for security purposes and clarifications when needed.
- **D.O.C. PROGRAM: Doctor On Call, Diagnostics On Call and Driver On Call Services** - Doctors, nurses and laboratory are available 24 / 7 to your home or office. Lifeline deploys rapid first responders for this purpose, so they can deploy without the use of the ambulances immediately to the site
- **SPECIALIZE IN EMS STAND-BYS FOR EVENTS:**
Caters to the top sporting, social, political and diplomatic events across the Philippines. Crew should be highly trained for specific and tailor-made events.
- **MEDICAL AIRLIFTS:** Both fixed wing and helicopter medical evacuations available for both local and international.
- **PREVENTIVE EMERGENCY INITIATIVE:**
If cannot drive or should not drive the car, the EQR will send a driver 24/7 to you and take you and your car home safely.
- **IN CLOSE MEDICAL PROTECTION FOR VIP:** Have catered to both local and international VIP's passing all protocols, equipment, capability and security checks.

III. ELIGIBILITY REQUIREMENTS

- With at least twenty (20) years' experience in the business of operating as industry in emergency quick response.

ACCREDITATIONS, LICENSES & COMPLIANCE

- DOH: Pursuant to Department Of Health DOH AO 2016 0029. All Ambulances are licensed to operate (LTO)
- DOLE: Due to new executive co sharing liability to contracting parties DO 18-A EQR provider must be fully DOLE compliance to all personnel.
- PRC: All nurses and doctors have current and updated PRC licenses
- ISO: All laboratories are ISO certified to ensure the highest standards. Partnership with LCM diagnostics.

IV. Approved Budget for the Contract (ABC)

Approved budget for the contract is Php 170,000.00 inclusive of all applicable taxes.

V. Mode of Payment

Send bill arrangement