

**Project: EMERGENCY QUICK RESPONSE PROGRAM TO EMERGENCY MEDICAL CASES**

**TERMS OF REFERENCE**

**I. Objective**

To obtain the services of an immediate and professional medical rescue, a comprehensive **Emergency Quick Response (EQR) Program** to any medical emergency 24/7 within Metro Manila and some adjacent areas.

**II. Specifications**

**Service Features:**

- 24/7 Access to our Hotline 16-911 for medical emergencies
- 24/7 Medical advisory
- FREE use of the ambulance (an emergency room on wheels) during medical emergencies
- FREE use of regular equipment and supplies
- Full endorsement to the receiving hospital
- 20% Discount on full diagnostic procedures
- 20% Discount on air medical evacuation and airlift services
- 24/7 access to the Doctor-on-call Program
- 15% discount on ambulance stand-bys during special event

**Regular Membership**

- Membership is within Metro Manila and some adjacent areas.
- 24/7 Medical Advisory thru Hotline
- Ambulance service within Metro Manila during an emergency to be brought to any of the premiere hospitals or any nearest hospital of choice.
- Use of ambulance during medical emergencies
- Use of the life-saving equipment and supplies. Consumables: Oxygen, Parenteral fluids, Oral & Injectable medicines, Disposable supplies (excluding cervical collars) during medical emergency.
- 24/7 Doctor on Monitor through trunk radio.
- Full laboratory diagnostic home services available by appointment at costs lower than those of hospital laboratories: From CBC, Urinalysis, Cholesterol to Spec 23, Lipid Profile, SGPT, SGOT, Wellness Packages including Tumor Markers, etc.
- Services shall include initial emergency response up to the endorsement and takeover of the receiving hospital.
- Free scheduled group training seminar: on emergency preparedness for Tourism Promotions Board (TPB) – once a year
- Plan extends 24-hour coverage to the members within Metro Manila area and immediate environs (NCR, Central Luzon and CALABARZON)

**Other preferred service features:**

- Discount on Air Medical Evacuation and Airlift Services

Requirement:

Cash basis after the service

A doctor should coordinate with the receiving hospital to where the patient is brought

Certification that the patient is fit to travel

3 hours to 4 hours mobilization

Landing strip should be available

Above fees are subject to change without prior notice

- Discount on Ambulance standby during event.
- All ambulances and first responders are GPS tracked for full transparency to all our members. In addition, all phone calls are recorded for security purposes and clarifications when needed.
- **D.O.C. PROGRAM: Doctor On Call, Diagnostics On Call and Driver On Call Services** - Doctors, nurses and laboratory are available 24 / 7 to your home or office. Lifeline deploys rapid first responders for this purpose, so they can deploy without the use of the ambulances immediately to the site
- **SPECIALIZE IN EMS STAND-BYS FOR EVENTS:**  
Caters to the top sporting, social, political and diplomatic events across the Philippines. Crew should be highly trained for specific and tailor-made events.
- **MEDICAL AIRLIFTS:** Both fixed wing and helicopter medical evacuations available for both local and international.
- **PREVENTIVE EMERGENCY INITIATIVE:**  
If cannot drive or should not drive the car, the EQR will send a driver 24/7 to you and take you and your car home safely.
- **IN CLOSE MEDICAL PROTECTION FOR VIP:** Have catered to both local and international VIP's passing all protocols, equipment, capability and security checks.

### **III. ELIGIBILITY REQUIREMENTS**

- With at least twenty (20) years' experience in the business of operating as industry in emergency quick response.

### **ACCREDITATIONS, LICENSES & COMPLIANCE**

- DOH: Pursuant to Department Of Health DOH AO 2016 0029. All Ambulances are licensed to operate (LTO)
- DOLE: Due to new executive co sharing liability to contracting parties DO 18-A EQR provider must be fully DOLE compliance to all personnel.
- PRC: All nurses and doctors have current and updated PRC licenses
- ISO: All laboratories are ISO certified to ensure the highest standards. Partnership with LCM diagnostics.

### **IV. Approved Budget for the Contract (ABC)**

Approved budget for the contract is Php 170,000.00 inclusive of all applicable taxes.

### **V. Mode of Payment**

Send bill arrangement