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CERTIFICATION OF COMPLIANCE

(Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor)

- I, Marie Venus Q. Tan, Filipino, of legal age, Chief Operating Officer of the Tourism Promotions Board, located at 4th Floor, Legaspi Towers 300, Roxas Boulevard corner P. Ocampo St., Malate, Manila, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:
 - 1) The Tourism Promotions Board has no frontline services, thus, an equivalent Citizen's Charter or Service Charter has been established that enumerates the following:
 - a. Vision and mission of the agency
 - b. Internal Services offered
 - c. Step-by-step procedure in availing of the services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Required documents
 - 2) The Service Charter is posted as information billboard.
 - 3) The Service Charter is positioned at the entrance or at the most conspicuous place of the delivery unit that delivers the services.

This certification is being issued to attest to the accuracy of all foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I hereunto set my hands this 06th day of December 2019 in Manila, Philippines.

MARIE VENUS Q. TAN

Chief Operating Officer
Tourism Promotions Board

(In view of the official travel of the Chief Operating Officer)

SUBSCRIBED AND SWORN to before me bis Deth day of December 2019 at Philippines, affiant exhibited to me his Passport No.

DFA Manila.

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TOURISM PROMOTIONS BOARD PHILIPPINES

It's more fun in the Philippines

PASAY