

# TPB MEMBER INFO UPDATE: COVID 19

## TPB to Host Online Digital Marketing Seminar

With new opportunities abound for the tourism industry in the digital arena, the Tourism Promotions Board (TPB) Membership Program is set to conduct its first Digital Marketing Seminar with localized Business-to-Business (B2B) on September 16 & 18, 2020 to meet the demands in conducting business in the new normal.

Open to TPB Members and other tourism stakeholders, the webinar will feature digital marketing experts led by DITO CME Chief Operating Officer and UDENNA Chief Innovation Officer Mr. Donald Lim who will speak on digital marketing in the travel industry in the new normal during a plenary session on Day 1. Meanwhile, Day 2 will highlight familiarization on the conduct of B2B sessions to prepare the participants for the upcoming Philippine Travel Exchange (PHITEX) 2020 Virtual Edition on September 22-24, 2020.

The Digital Marketing Seminar with localized B2B is the first of a series of online training being organized through the TPB Membership Program to provide its members with network and capacity-building opportunities to enhance business development and to extend support particularly during this crisis.

For further information, contact the Industry Relations and Services Division of the TPB Domestic Promotions Department at [tpbmembership@tpb.gov.ph](mailto:tpbmembership@tpb.gov.ph) or 0927 293 8975 c/o Edessa Delegiro.

**Register now** at [https://zoom.us/webinar/register/WN\\_yKyq0cITMaqZh58XYGh6A](https://zoom.us/webinar/register/WN_yKyq0cITMaqZh58XYGh6A)



**TPBPHL**  
TOURISM PROMOTIONS BOARD PHILIPPINES

**DIGITAL MARKETING SEMINAR**  
16 SEPT 2020 | 2:00PM - 4:00PM  
WITH LOCALIZED B2B  
18 SEPT 2020 | 1:30PM - 5:30PM

**SIGN UP NOW!**  **zoom**  
[bit.ly/tpb-seminarwithb2b](https://bit.ly/tpb-seminarwithb2b)

**Welcome Remarks**

  
Maria Anthonette C. Velasco-Allones  
Chief Operating Officer  
Tourism Promotions Board

**Speakers**

  
Dr. Donald Patrick Lim  
Chief Operating Officer  
DITO CME

  
Jonas de los Reyes  
VP and Head, Digital  
Marketing & Omnichannel  
Metrobank

  
Jason Cruz  
Business Development  
Director  
ADA Philippines

## PHITEX 2020: Harnessing Digital Platform for Tourism Businesses

BY: MARIA FEBBIE ALACAPA



The Tourism Promotions Board (TPB) Philippines invites foreign buyers and Philippine sellers to the virtual edition of the Philippine Travel Exchange (PHITEX) on 22 to 24 September 2020 via [www.phitex.ph](http://www.phitex.ph).

With the theme "PHITEX Pivots: Business UNusual", what makes this year's PHITEX even more exciting is the hybrid aspect in which Philippine sellers will get a first-hand experience of travel in the new normal as the island of Panglao in Bohol will be its official venue for the virtual networking with international buyers where strict safety protocols are implemented to ensure participants' well-being.

PHITEX, the country's biggest government-organized travel trade event, hosts qualified buyers from all over the world to participate in an online tabletop business appointment with Philippine sellers and experience Philippine tourism destinations through virtual tours with an end-goal of increasing tourist arrivals in the country. Over the years, PHITEX has become a major annual marketing event that further strengthens the country's brand image and encourages participants to promote affordable and competitive tourism packages.

"We are taking this opportunity to harness the digital platform to explore new opportunities and markets for PHITEX," states TPB Chief Operating Officer Maria Anthonette C. Velasco-Allones. "We are confident that as we reach out to tourism market stakeholders from all over the world with the latest Philippine tourism offerings, we will be able to gradually reopen our country for visitors and spur the recovery of the industry."

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TPB Welcomes 39 New Members!

Here are the key features of this year's virtual PHITEX:

1. **Set up B2B appointments.** PHITEX features a virtualization of TRAVEX, which allows Philippine sellers and foreign buyers to set or attend pre-arrange appointments. Network effectively and close the deal, without leaving your home office!
2. **Tourism in the New Normal.** Keep abreast of the latest on travel trade in the context of the global new normal through a series of webinars, interview sessions and round table discussions with key industry players.
3. **Take a virtual tour of Manila.** Experience the Philippines' Capital City in a specially curated virtual tour showcasing the unique fusion of old world and new culture.
4. **Test your mettle.** Win prizes in Philippines 360, a series of online games and quizzes that deal with Philippine culture and the arts, as well as topics discussed in PHITEX sessions.
5. **Press play.** Review event highlights or enrich the experience with the Videos on Demand, an online gallery of content such as tourism marketing videos, highlights of past TPB events, links to film tourism with English subtitles, cooking videos, travel videos and more.
6. **Revisit Bohol.** On 25-27 September, PHITEX sellers get a memorable immersion as they experience Bohol in the new normal through post-tour of heritage and ecotourism sites across its countryside.
7. **Experience the Philippines.** Approved foreign buyers get a first-hand taste of Philippine sights, food, culture and heritage with PHITEX post-tours in hand-picked destinations across the country. Lined up among the options are: Baguio, Bicol, Boracay, El Nido, Coron, Bohol, and Banaue/ Sagada.

Registration is free of charge. Interested buyers and sellers may register via [www.phitex.ph](http://www.phitex.ph) where qualified participants will receive an access code to the event. DOT-accredited suppliers of Philippine tourism products and services as well as TPB members are given registration priority.

## MICECON 2020 Goes Virtual



The Philippine M.I.C.E. Conference (MICECON), the country's premier gathering for professionals in the meetings, incentive travel, conventions, and exhibitions (MICE) industry, will take place in a virtual space on 26-30 October 2020.

Now on its 7th edition, this year's MICECON will shift into MICECONline – a makeover conference experience offering discussions on key issues and concerns affecting the industry. Online participants will still get to experience plenary and breakout rooms in a virtual environment. Each speaker will run their own presentation simultaneously with other conference topics. In the virtual breakout room, participants will be able to interact in real-time with speakers and peers.

With the theme of "Future-ready M.I.C.E.: Renew, Reboot, Revitalize", MICECONline will be offered free-of-charge to industry professionals within the private and public sectors and members of the academe, with topics focusing on professional development, sustainability, tourism recovery, and the New Normal, to be presented by local and global industry experts.

MICECONline will likewise feature sectoral town halls to encourage participants to exchange knowledge and best practices, CSR activities, virtual exhibitions, and chat rooms within the platform.

Organized by the Tourism Promotions Board (TPB) Philippines, MICECONline now accepts early registration. To learn more about the virtual event, visit <https://www.micecon.ph>.

**Ongoing Pre-registration:**  
<https://www.micecon.ph/pre-registration/>



## Statement of the DOT on the approval by the Bicameral Conference Committee of the allocation of 10B for the tourism industry under the Bayanihan 2 Bill

24 AUGUST 2020, DEPARTMENT OF TOURISM

The Department of Tourism (DOT) expresses its deep gratitude to the Bicameral Conference Committee for approving the allocation of 10 billion pesos for the tourism industry under the Bayanihan To Recover As One or the Bayanihan 2 Bill. The recognition of the tourism sector by the Senate and House of Representatives, in the Bayanihan Act 2 measures, ensures the survival of our MSMEs since 99.9 percent of the 144,640 establishments in accommodation and food service activities are considered micro, small and medium, according to 2018 data from the Philippine Statistics Authority (PSA).

The funds for loans and credit facilities to tourism MSMEs from the Bayanihan Act 2 will be administered by Government Financial Institutions (GFIs) and independent government agencies such as the Small Business and Guaranty and Finance Corporation (SBGFC). The DOT will not be involved with the dispensation of the funds to either parties.

**Read more:**

[http://www.tourism.gov.ph/news\\_features/statementofdot082020.aspx](http://www.tourism.gov.ph/news_features/statementofdot082020.aspx)

## 100+ COOs sign a letter to the G7 and three other countries calling for leadership and strong international coordination

WORLD TRAVEL & TOURISM COUNCIL



WTTC and 120 of the world's major travel & global business leaders have sent a letter which urgently calls on the Heads of State and international opposition leaders of the G7\* group of countries, as well as Australia, South Korea and Spain, as the biggest source markets in Travel & Tourism, for strong leadership and unprecedented international collaboration, to save the struggling Travel & Tourism sector and recover the millions of jobs already impacted.

Despite Travel & Tourism's crucial importance to the local and global economies, WTTC is gravely concerned there is no clear or internationally coordinated effort to protect this uniquely exposed sector.

**Read more:**

<https://wtcc.org/COVID-19/Government-Hub/Global-coordination-to-save-the-sector?fbclid=IwAR2j2rnvxPzX08CZBC7YB9NAQtNcj5xs8ttvVaYWieeFVKV7TKwFCrsjqr8>



## COVID-19 and Travelers

INTERNATIONAL AIR TRANSPORTATION ASSOCIATION

### What you should know if you have or need to travel by air during the COVID-19 pandemic

While the risk of catching an infection on an aircraft is typically lower than in a shopping center or an office environment, there are simple measures you can take to further reduce the risk when traveling: wear a mask, clean your hands regularly and check-in online to minimize contact at the airport.

And important to know: nearly all planes today have very sophisticated air filters which catch 99.99% of particles, including viruses like COVID-19. The cabin air is also replaced with new fresh air from outside every two to three minutes. This means that what you breathe onboard is the same quality as in an operating room at a hospital.

Put it all together and **flying remains one of the safest travel alternatives even during COVID-19.**

Finally, **you must not travel when you are ill.** Should you experience symptoms during or after a trip, seek medical attention. Most governments also provide clear instructions.

**Read more:**

<https://www.iata.org/en/youandiata/travelers/health/>

How safe is to travel by plane during COVID-19?  
Much safer than you probably think!

You can significantly cut the risk yourself by wearing a mask, cleaning your hands and checking in online to minimize contact at the airport.

But there are many other measures to help keep you safe on your journey.

**Watch video:**

[https://www.youtube.com/watch?time\\_continue=2&v=111kyDDyMKo&feature=emb\\_logo](https://www.youtube.com/watch?time_continue=2&v=111kyDDyMKo&feature=emb_logo)





## TPB Members' Corner



### Harnessing the Digital Platform

*Kapwa Travel is an inbound tour company located in Mactan, Cebu. We specialize in designing authentic and highly individualized tours to the Philippines. Inspired by our passion for travel and love for the Philippines, we are positive that the tourism industry will eventually recover.*

<https://kapwatravel.com/>

#### Our Digital Marketing and SEO Strategy

To remain agile during this unprecedented time, we have taken our digital marketing and SEO efforts up a notch. As our presence in the tourism industry began in the digital world, the last few months have been the ideal time and opportunity for Kapwa Travel to refocus on tweaking and improving our online presence.

We use various digital tools to understand where the market is at and what it wants, with a view to responding to those signals. By publishing timely, relevant and forward-looking blogs that resonate with the audience, we strengthen our online presence in preparation for the return of tourism. Like many of our fellow travel professionals, we regularly post inspiring content on our social media accounts, echoing the industry's campaign to dream about eventually visiting the Philippines.

By integrating high-quality content and features, we deliberately improve our website and its ranking on search engines. We have also taken a proactive stance to establish quality back links from reputable sites to add value to our website. Moreover, we have also leveled up our email marketing strategy through a newsletter subscription.

Since all of our published tours are currently dormant, we've also been allowed the opportunity to re-calibrate and redesign them to create better experiences.

We've also been keen on attending tourism-related webinars and online training to keep up with the latest news, trends, and best practices from industry experts and as a way of staying connected to the Philippine tourism family.

We believe that there is still a lot that we are able to do during these travel restrictions.

#### Philippines' Leading Tour Operator 2020

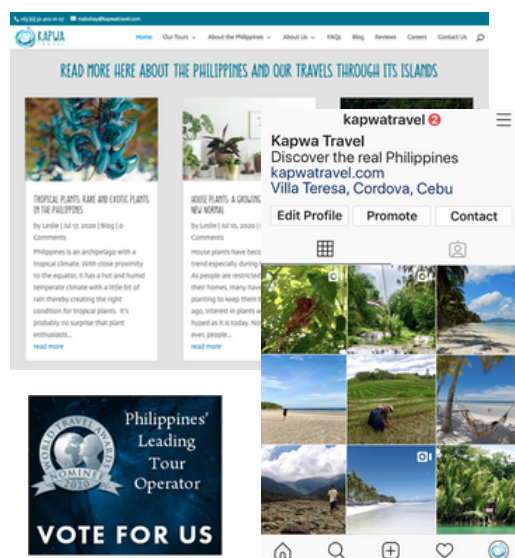
We continuously challenge ourselves to be better.

Recently, the World Tourism Award has included us as a nominee for the Philippines' Leading Tour Operator, with online voting open until September 2020. Recognitions such as this inspire us to perform at our highest capacity even when bound by the current state of tourism. A pause in the industry does not equal a drop in our standards.

#### Travel with Kapwa

We are not in a hurry to open but we want to assure the traveling public that we will be there when the travel season finally resumes - to provide safe, authentic and high-quality tours to our clients, help local communities, resume the full employment of our team members, and do what we love most.

Guided by our mission and our "Kapwa" mentality, we are driven to move to the next chapter with high hopes for Philippine tourism.



Kapwa team mangrove tree planting

## TOGETHER WE CARE

***Safety is a collective effort, not just by resort staff but by everyone***

<https://www.amoritaresort.com/>

We want to assure you that your safety and well-being, and that of our team, are of paramount importance. Through our Together We Care Program, Amorita Resort has responded to the challenges brought about by the COVID-19 pandemic.

At the heart of the Together We Care programme are the 4-point C.A.R.E. Initiatives — short for Cleaning & Safety Protocols, Actions for Health & Well-being, Responsible & Mindful Service, and Education & Advocacy.

### CLEANING & SAFETY PROTOCOLS

We have built on our current excellent practices to meet and even exceed the Department of Health and the Department of Tourism's cleanliness standards and heightened measures for all guests and staff's health and safety.

- "No Back-to-Back Room Occupancy" Policy – Each guest room shall be "locked down" for at least two days after each stay prior to undergoing a thorough cleaning and disinfection process for at least 24 hours.
- The Housekeeping Warriors wear personal protective equipment and use hospital-grade disinfectants, antibacterial and anti-viral gels, soaps, and UV-LED lighting equipment and air purifiers.
- Sanitizing stations are set up at the arrival areas and in other key locations.
- Guests' luggage undergoes spray sanitation and cleaning before being brought to their rooms.
- Public areas have an around-the-clock inspection and cleaning with high-touch surfaces such as bar counters, lounge chairs, pool beds, and door handles disinfected regularly.
- Public restrooms are cleaned and disinfected every 30-minutes.
- Resort vehicles are cleaned and disinfected before and after each use.

### ACTIONS FOR HEALTH & WELL-BEING

We believe that Health and Safety require a proactive mindset of being alert and careful in whatever we do, wherever we are, all the time. In line with this, we monitor and maintain the health and safety of our staff and guests.

- Staff are trained to be always alert and careful with their actions wherever they are.
- Guests and staff undergo a temperature check upon arrival and are monitored for any illness signs and symptoms.
- Guests must accomplish a health questionnaire in compliance with Department of Health regulations.
- Wearing face masks and social distancing measures are enforced.
- The resort has a clinic with a registered nurse on duty and an on-call doctor to handle any medical incident.
- There is a dedicated COVID Response Team that is trained to handle possible cases of infection.

### RESPONSIBLE & MINDFUL SERVICE

While continuing to find ways to delight our guests, we are mindful of our actions and implement responsible practices to ensure everyone's health and safety at the resort, especially in spaces that we share.

- Staff are trained to be mindful of their actions, especially in shared spaces.
- The number of allowable guests per vehicle during airport or seaport transfers is reduced.
- Guests check-in online, and contactless payment options are available.
- Restaurant diners are provided with digital menus, which can be downloaded via QR code on personal mobile devices.
- The use of pool beds is by reservation and held at least three hours between guests' use for thorough sanitation and disinfection.
- Only one guest at a time is allowed at the boutique.
- Deliveries of supplies are strictly scheduled to one supplier at a time with a "no mask, no entry" policy.

### EDUCATION & ADVOCACY

Safeguarding everyone's health and safety in our community is a collective effort that needs to be ingrained in the New Normal. We enjoin staff, guests, suppliers, and partners to always put health and safety first.

- The entire team is properly trained on the resorts' cleanliness, health, and safety protocols.
- The resort has a dedicated Health & Safety Officer who ensures strict compliance and implementation of the Department of Health standards and regulations.
- Through its Project ECHO sustainability programme, the resort grows its own produce to reduce purchases from outside suppliers.
- Through Project ECHO, the resort produces and distributes recycled soap to the local schools to promote hand hygiene.





## Home Safe: You're Safe in Paradise

*Discovery Shores Boracay and Club Paradise Palawan are owned by The Discovery World Corporation. Both resorts are managed by the Discovery Hospitality Corporation, the same management company of Discovery Primea, Discovery Suites Ortigas and Discovery Country Suites Tagaytay*  
<https://www.discoveryshoresboracay.com/>  
<http://www.clubparadisepalawan.com/>

During these times, everyone is longing to hit the beach, bask under the warmth of the sun and enjoy being one with nature.

The world of travel has evolved and so, the people behind Discovery Resorts have incorporated more rigid protocols in all areas of the resort operations and have utilized digital platforms so that guests can fully enjoy a worry-free stay at Discovery Shores Boracay and Club Paradise Palawan.

From guest's arrival, during check-in, and while at the resort, Discovery Shores Boracay and Club Paradise Palawan strictly follow the guidelines of the Department of Tourism and the requirements of the local governments of Aklan and Coron. Evident in all the signages, markers and videos played in the different areas of the resort is the genuine care that goes behind the detailed reminders.



*Aerial shot of Club Paradise Palawan*



*Facade of Discovery Shores Boracay*

To make the experience seamless and more efficient, the resorts have also incorporated the use of digital platforms to adapt to the requirements of the new normal. Several operational procedures have been adjusted to minimize physical contact, without losing the personal connection and the sense of genuine care for the guests. These include contactless check-in and the use of QR codes to access menus of the restaurants, tour brochures and other important directories that guests would need to read to know more about the resort facilities. Taking it a notch higher, the resorts have also created Online Connections, which utilizes social media platforms to connect with the resorts' fanbase to discuss tips, how-tos, recreational activities and other things guests can do while at the resort (or even in their homes).

Also, in the resorts' effort to keep the Discovery trademark of "Service that's All Heart" still evident during the guests' stay, both resorts have also launched Chief Joy Officers who are at the guest's service 24/7 via direct messaging and chat platforms. It offers a more convenient way for checked-in guests to connect with the resorts' staff for any questions and requests, without having to physically walk-up to them.

Taking good care of the guests and colleagues is the very core of the Discovery Resorts' values. The team consistently thinks of ways to safely interact with their guests without compromising the safety of everyone and the attention to detail and service that people have known to love about the Discovery brand.

For details, visit [www.discoveryshoresboracay.com](http://www.discoveryshoresboracay.com) and [www.clubparadisepalawan.com](http://www.clubparadisepalawan.com).



**dusitD2**  
davao

## Dusit Davao introduces new program and other 'new normal' initiatives

<https://www.dusit.com/dusitd2-davao/>

Dusit Hotels and Resorts in Davao launches Dusit Care – Stay with Confidence program to ensure guests feel safe and reassured in its three properties—dusitD2 Davao, Dusit Thani Residence Davao and Dusit Thani Lubi Plantation Resort.

The program includes the introduction of new facilities, services and operating procedures across five distinct dimensions: Flexible Stays, Safety & Well-being, Local Experience, Technology, and Dusit Care Kits.

To provide added convenience for guests, **Flexible Stays** offer flexible check-in times, while breakfast will be available at any time of the day.

**Safety & Well-being** will see the properties enhance their already stringent health and safety practices, which include frequent sanitization of all rooms and public areas, availability of social distancing floor markers and hand sanitizers in key areas, temperature checks and sanitation mats upon arrival, disinfection of guest transport after every use, mandatory travel and history checks upon check-in, provision of appropriate space in restaurants, and more measures designed to protect the health and safety of guests, customers and employees.

The staff are also required to wear Personal Protective Equipment (PPE) ranging from gloves, face masks and face shields at all times.

For meetings and events, capacity for function rooms and ballrooms will follow Davao City's government guidelines. Healthy menu options will be available through controlled food stations or individual plated portions with dedicated food handlers.

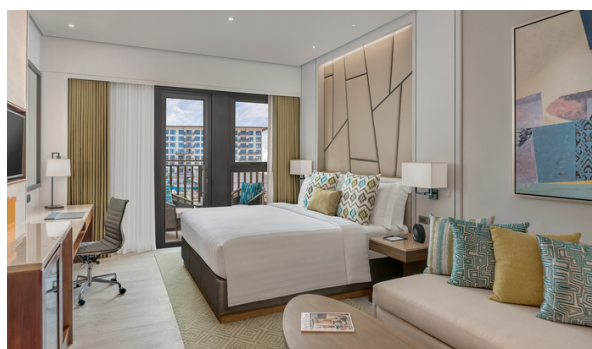
For **Local Experience**, Dusit is partnering with the finest local culinary specialists and craftspeople so guests can enjoy the best of local foods and souvenirs without having to leave the comforts of the hotels.

To enable contactless and efficient service, Dusit is also implementing new **Technology** to allow for online check-in and check-out, online payments, and installing digital menus in its various outlets. Guests who are checked-in are also able to access the StayPlease app through their mobile phones via a QR code on their in-room IPTVs and to request various services such as laundry, room service and housekeeping while minimizing contact. Flexible meeting and conference equipment, and property-wide high-speed internet, ensure guests can always remain connected.

To offer additional peace of mind, a **Dusit Care Kit** will be placed in every guest room. Each pack will include hand sanitizer, a face mask, and antibacterial wipes so guests can explore Davao's various destinations with confidence.



DusitD2 Davao Siam Lounge and Lobby



DusitD2 Davao Deluxe Room - Pool View



DusitD2 Davao Pool Area





## Leveraging technology in the future reimagined

*TeamAsia launches new projects that utilize the digital space*

TeamAsia is an award-winning integrated marketing experience agency, which has been embodying the definition of passion for more than 25 years. The agency's biggest interest is bringing brands to the next level experience through its core services: Events & Activations, Branding & Design, Digital Marketing, Content Marketing, and Video Production. TeamAsia houses all these services under one roof, proactively catering to the needs of its clients and going beyond their expectations. That is the spirit of TeamAsia -- determined, driven, and passionate.  
<https://www.teamasia.com>

During this unprecedented time, brands must be agile and strategic in adapting to the 'now normal.' The COVID-19 health crisis continues to change consumer behaviour, and this calls for brands to pivot into the future reimagined.

Adapting to the new landscape starts with recognizing the consumer's need for meaningful connections. TeamAsia, an award-winning marketing agency, addresses this need through new products and services that leverage technology and utilize digital platforms to take brands and their audiences to the next level experience.

The Red Circle, TeamAsia's integrated publication, crafts meaningful and relevant stories that resonate with the Filipino people, giving readers valuable insights from news and current affairs to technology and lifestyle. Its first cover story features how the Honorable DOT Secretary Bernadette Romulo-Puyat is rebuilding Philippine tourism in the 'now normal.'

The agency also announced the second season of their podcast, B2B: Breakfast to Business. Season Two focuses on engaging and thought-provoking morning conversations about today's times, making the podcast a space where people and brands can "be in the know, and be in the now." The season's pilot, Stories of Survival, shares inspiring real-life experiences of COVID-19 survivors.

Taking on the challenge of bringing offline experiences online, TeamAsia presented the Virtual Arena and TeamAsia Training Online. The Virtual Arena brings events and activations online, while TeamAsia Training Online provides upskilling sessions with various industry experts. These are platforms for creating meaningful engagements in the future reimagined.

TeamAsia also launched Integrated Marketing Experience (IME), their proprietary strategic marketing approach that empowers consumers to actively take part in a brand's story by engaging them across different channels.



TeamAsia has long moved beyond communication towards developing a more equal relationship between brand and consumer. This relationship is created through IME, which uses multiple channels to deliver a brand's message to the right people at the right time. This creates more meaningful and impactful engagements between a brand and consumers.

"TeamAsia has always recognized the value of meaningful connections between brands and audiences, and the agency remains committed to taking brands and their audiences to the next level experience and building these connections through our Integrated Marketing Experience approach," said Monette Iturralde-Hamlin, founder and president of TeamAsia.

Discover how our IME approach can take your brand to the next level. Contact us at [info@teamasia.com](mailto:info@teamasia.com)



TeamAsia IME Launch



TeamAsia Family Photo





## Okada Manila shows “true heart” in new health and safety campaign

<https://www.okadamanila.com/>

The country’s grandest integrated resort recently announced its commitment to bring the best possible experience to guests amid the unprecedented challenges presented by the COVID-19 pandemic.

With the “True Safe. True Clean. True Heart.” (3T) campaign, guests are assured of a safe and memorable stay at Okada Manila. Appropriate measures have been taken to ensure the safety and well-being of all patrons: Rigorous disinfection protocols have been raised throughout the property, medical and emergency professionals are deployed round-the-clock, and team members have undergone mandatory testing and necessary safety training programs to properly tend to the needs of the resort.

Okada Manila stresses that they are taking no chances in their efforts to keep the resort complex free from harmful elements. With 3T, Okada Manila aims to keep the premises virus-free while providing five-star experiences we have come to be known for.”

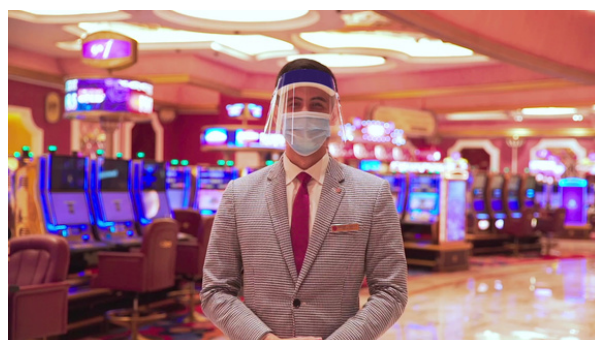
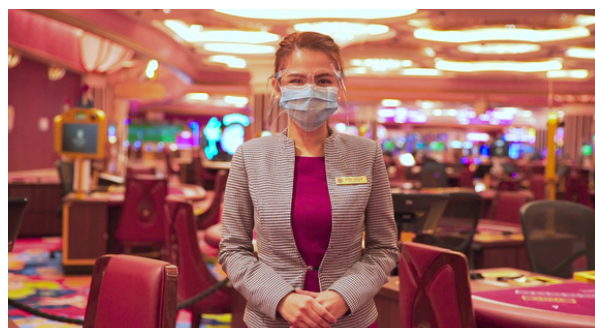
Guests can expect to be treated to the highest standard of service and safety through the brand’s core values of *omotenashi* (“hospitality”) and *magokoro* (“true heart”). Upon arriving, temperature checks and baggage disinfection will be carried out to ensure a safe welcome. Guests without a face mask are given one as they enter the property, while sanitizers are readily available for use in key locations, and safety reminders are visible for everyone’s reference.

The country’s most coveted hotel suites are now sanitized by advanced cleaning equipment that has been sourced from industry-leading enterprises. Each room is outfitted with tamper-resistant safety seals for fixtures like drawers and boxes to give guests comfort and assurance. All high-touch items are also disinfected accordingly to ensure that they are safe for use.

Guests can also dine with confidence in select signature restaurants around the resort. New table arrangements are designed to meet physical distancing standards. The F&B team has also elevated their in-room service and pick-up options to provide a satisfying and worry-free dining experience.

Gaming has been reimagined to serve the same thrills under the ideal health and safety standards. Guests are encouraged to make good use of hand sanitizers that can be seen across the gaming floor. Physical distancing measures are implemented, and gaming zones are frequently sanitized to keep everyone safe.

Okada Manila stands united with the government and the hospitality sector in providing the safest and most enjoyable resort experience to its Filipino and foreign guests.





## TPB Welcomes 39 New Members

*222 members as of 09 September 2020*

Gustoavventura Travel and Tours  
Four K Travel and Tours  
The Mansion  
Brillante Travel Services  
Hamlin Iturralde Corporation  
Alizé Voyages and Adventures, Inc.  
Belmont Hotel (Manila)  
Holiday Inn Express Manila Newport City  
World Trade Center Metro Manila  
Acacia Hotel Manila  
Passageplus Travel and Tours  
365 Wonders Booking Reservations Service  
Azalea Residences Baguio  
Charlie's El Nido  
Okada Manila Hotel  
EMSEA Travel Hub  
Gazelle Travel and Tours  
Park Inn by Radisson Iloilo  
Travel Managers International, Inc.  
Winford Manila Resorts and Casino  
Dyna International Travel and Tours, Inc.  
Cebu Trip Tours  
Mango Tours and Travel, Inc.  
Guide to the Philippines, Inc.  
JG Express Philippines Travel and Tours  
South Palms Resort Panglao  
Cicerone Travel and Events Management, Inc.  
Rajah Travel Corporation  
The Bayleaf intramuros  
Jasil Travel and Tours  
Aron Star Travel and Tours  
Evasion Tropicale Travel and Tours  
The Baron Travel Corporation  
Dusit Thani Mactan Cebu Resort  
Blessed Genesis Travel Management and Consultancy  
Hello PH! Tourism, Inc.  
Travel Port Travel & Tours  
888 Wander Travel Services  
Waterfront Mactan Casino Hotel

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STAY HOME TODAY | #TRAVELTOMORROW | UNWTO



*Your feedback matters.*

[https://docs.google.com/forms/d/e/1FAIpQLSd7IbPhWqN9pyuvuREFOCUHwRCwxj2YcSRUqfk\\_XFIHnNQ/viewform?usp=sf\\_link](https://docs.google.com/forms/d/e/1FAIpQLSd7IbPhWqN9pyuvuREFOCUHwRCwxj2YcSRUqfk_XFIHnNQ/viewform?usp=sf_link)

FOR YOUR COMMENTS AND SUGGESTIONS.