

TERMINAL REPORT

CORPORATE SOCIAL RESPONSIBILITY (CSR) 2021-1st Leg: Community Assistance following recent fire incident at the UP-Philippine General Hospital 28 May 2021 at 10:00 a.m.

I. EXECUTIVE SUMMARY:

On **16 May 2021**, a fire broke out on the third floor of the UP-Philippine General Hospital (UP-PGH) that lasted almost five hours. Although there were no reported casualties due to the fire, several patients on the affected floor were transferred to near district hospitals.

The Tourism Promotions Board extended its assistance to UP-PGH through its Corporate Social Responsibility (CSR) Program and donated medical supplies and other essentials for their daily operations. From the **ONE HUNDRED FIFTY THOUSAND PESOS (Php150,000.00)** cash advance, TPB was able to purchase and donate the following:

ITEMS DONATED
10 gallons of Alcohol
350 pieces of Surgical Gowns (impermeable)
30 boxes of KN95 medical grade
25 boxes of N95 3M8210
12 packs of Newborn Diaper
10 packs of Baby Diaper (Small)
10 packs of Adult Diaper (Medium)
10 packs of Adult Diaper (Large)
50 pcs. of Alcohol 500 ml
50 packs of paper towel
50 packs of 150 cotton balls

The medical supplies were delivered on **26 May 2021 at the TPB and were inspected by Ms. Jem Cangco of Budget Division.*

On **21 May 2021**, the Corporate Planning and Business Development Department (CPBDD) requested participation of volunteers, utility staff, vehicles and drivers for the turn-activity.

The Procurement and General Services Division provided two vans to ferry the boxes of medical supplies, and three sedan to ferry the TPB volunteers and four utility staff that will assist during the turn-over activity.

On **27 May 2021**, the TPB Safety Team cleared all of the TPB volunteers, including the utility personnel, to report to the office for the activity. Thus, the CSR Organizers was of the notion that there was no need to arrange pre-RT PCR tests for the participants.

Ms. Jocelyn Patrice Deco, Deputy Chief Operating Officer of Corporate Affairs Sector, represented COO Maria Anthonette C. Velasco-Allones during the Turn-over Activity at UP-PGH on **28 May 2021** at 10:00 a.m.

Also present during the turn-over were PGH Director Gerardo Legaspi, Dra. Maria Teresa Julieta Benedicto, PGH Deputy Director for Administration, and PGH Property and Supply Division Head, Ms. Adette Idjao, and Mr. Wilson R. Suba, Planning Officer V of Corporate Planning and Business Development Department (CPBDD).

During the day of the turnover, the team utilized 2 vans and 2 sedans from its pool and one van from Mooncake, TPB's shuttle supplier for the week.

To ensure that all volunteers including drivers and utility personnel were not exposed to the COVID-19 virus during the event, a post-event swab testing was arranged with PCMC through the assistance of the Domestic Promotions Department on 01 June 2021.

All results came out negative except for one janitor, Mr. Damien Roberto; although it was possible that he was already infected before the turn-over activity.

The CSR participants, despite strictly observing wearing PPEs and physical distancing, were advised to do a self-quarantine from 10-14 days, especially those who had close contact with Mr. Roberto.

II. BACKGROUND

UP-PGH is the country's largest COVID-19 referral center and the largest government hospital administered by the University of the Philippines. It is considered as the biggest hospital in the country with a 1,500-bed capacity and has around 4,000 employees. It is a mixed-use hospital, with 1,000 beds for indigent patients and 500 beds for private patients. UP-PGH offers some of the lowest rates for patients and is generally known as the hospital for indigent patients.

This National University Hospital helps an average of 600,000 patients a year. The institution is also known as the largest training hospital in the country and the old laboratory hospital of health science students enrolled in the University of the Philippines. This includes students of medicine, nursing, physical therapy, pharmacy, occupational therapy, dentistry, and speech pathology. The UP-PGH is one of the partnered RT-PCR Testing facility providers for the 50% subsidy by DOT/TPB to qualified domestic tourists.

TPB acknowledges the hard work the doctors, nurses and other healthcare workers put into their profession to provide medical support to the Filipinos, hence TPB immediately responded to PGH's call for donation following the recent fire incident on 16 May 2021.

The fire prompted the management of the government-run hospital to evacuate patients and transfer newborn babies to Sta. Ana Hospital. PGH Director Dr. Gerardo Legaspi confirmed the fire started at around 1 a.m. in the ceiling of the Operating Room (OR) supply and autoclave room on the third floor and later involved the inflammable linen and drapes.

Through one of the pillars of the CSR, community assistance, TPB donated medical supplies such as gallons of alcohol, baby and adult diapers, paper towels, surgical gowns, medical grade facemasks and cotton balls to the UP-PGH.

Objectives:

- To provide aid and support to the healthcare workers and patients following the fire incident at the UP-PGH;
- To cultivate the culture of giving and volunteerism among TPB personnel; and
- To comply with GCG Memorandum Circulars 2012-07 and 2015-07 which require GOCCs to include their interaction with communities and other corporate social responsibility activities in their adherence to the Code of Corporate Governance;

Targets and Volunteers:

Twelve (12) TPB employees and nine (9) utility personnel were involved in the project.

From the total number of volunteers, four were Female and 17 were Male.

A. TPB Volunteers

NAME	OFFICE
JOCELYN PATRICE L. DECO	Office of the Deputy Chief Operating Officer for Corporate Affairs
JOSEPH KERR T. VILLAR	Office of the Chief Operating Officer
WILSON R. SUBA	Corporate Planning and Business Development Department
THYRRISE DHENICE S. JUAN	
JULITO ALCANTARA	Administrative Department
JESAMY LAUREA	
ROGELIO TACLEND0 Jr.	
CENON P. CRESCENCIO	
LARRY O. CARGO	
NARJAY P. CALINAO	Marketing and Communications Department
PERFECTO REALINO	International Promotions Department
ALLAN T. ESTEBAN	
DENNIS BERNARDO	Utility
DAMIAN ROBERTO	
GEORGE F. MARQUEZ	
JESSIE U. DELACRUZ	
CHRISTINE JOY RAMOS	
JOBERT ROBLES	
JANETTE CARANDANG	
VINCENT JOSHUA SEVILLA	
ENRIQUE L. RUILES	

III. LESSONS: "AHA" MOMENT:

- Our hospitals and healthcare workers need our help now more than ever;
- Most of the top hospitals in the country need renovations and extensions; and
- With the hundreds and thousands of Filipinos depending on UP-PGH, the hospital cannot afford to stop/limit their operations for long periods of time so help from other organizations like TPB is very critical.