



# **Request for Quotation**

April 12, 2022

The **TOURISM PROMOTIONS BOARD** invites you to submit quotations for the item/s listed below;

Quotation No. TPB-PR\_2022.04.122

PR No. 3.012

Requirements : Services of Tour Operator

Project: : TPB/DOT-TOKYO & PAL Invitational Tour

Quantity	Par	ticulars		Estimated Unit Price (Php)	Estimated Total Amount (Php)
Lot	DETAILS OF THE EVENT Date Venue			995,000.00	995,000.00
	Expected Number of Foreign Participants Total No. of Participants Including TPB Officer	:	12 pax 13 pax		
	The TPB shall procure the services of a tour operator/travel agent for the provision of the following requirements which shall be opened for small value procurement based on one (1) lot identified below:				
	SCOPE OF WORKS/DELIVERABLES				



(5D/4N)	CEBU, BOHOL, AND MANILA	ABC
		PHP 995,000.00
Lot 1:  CEBU, BOHOL, AND MANILA	Number of participants: 13 pax (inclusive of eleven (11) guests, one (1) TPB officer, one (1) DOT Tokyo staff)	PHP 995,000.00
21 – 25 May 2022 (indicative dates)	A. Domestic airline tickets (MNL-CEB; TAG-MNL) for the TPB Project Officer – regular economy, re-bookable, reroutable with 20 kilos baggage allowance for 1 pax	
	B. Taxes for the international and domestic airline tickets of the Japanese participants — PHP 15,000/pax for 12 pax (NRT-CEB; TAG-MNL; MNL-NRT)	
	C. Fast ferry tickets via OceanJet at business class category for 13 pax (Cebu City to Tagbilaran, Bohol route)	
	D. Land transportation with driver for the whole duration of the trip inclusive of the following requirements:	
	<ul> <li>Type of Transportation (in Cebu, Bohol, and Manila):</li> <li>1. One (1) minibus/coaster or Three (3) vans;</li> <li>2. Additional van for luggage (inclusive of driver and gas)</li> </ul>	
	<ul> <li>Vehicles maintained in accordance with Philippine laws on technical safety requirements of vehicles</li> <li>Comply with IATF protocols/guidelines on safety, capacity, and coverage; daily disinfection of vehicle; Ensure clean and tidy vehicles at all times.</li> <li>Vehicle year model must be at least 2018 or newer; should the vehicle develop any mechanical fault in transit, the tour operator must find a replacement within one hour.</li> <li>Must have rebooking or transferable policies due to travel restrictions based on resolutions and pronouncements</li> </ul>	

made by the IATF, Philippine Government or other concerned agencies.

- Must be equipped
  - Climate control or air-conditioning, PA system and CCTVs (for buses and coasters)
  - On-board insurance and third-party liability insurance
  - With universal van sliding windows and safety belts for all seats
  - GPS or Waze and charge units for phones
  - With available first-aid kit on-board
- Maximum use 15 hours per day inclusive of overtime and driver's fee
- Necessary expenses to cover all expenses to include driver's fee as well as his food, RT-PCR/border antigen tests, PPEs and other miscellaneous cost, all maintenance cost, gasoline, lubricant, other consumable cost and other related expenses will be covered by the tour operator, with provision of wet tissue, alcohol, mineral water, mints including payment of toll fees and parking fees.
- Driver should have strong navigation skills, uniformed, presentable and experienced in interacting with guests
- **E.** Comprehensive travel insurance for 13 pax (guests, TPB, and DOT representatives) with medical coverage for COVID-19

## F. Room Accommodation

Provision of 13 rooms based on single occupancy in a business room category or its equivalent room category with breakfast

1. Cebu leg:

Check-in dates: 21-23 May 2022

Room nights: 2 nights

Preferred hotel: Dusit Thani Mactan

Cebu

2. Bohol leg:

Check-in dates: 23-24 May 2022

Room nights: 1 night

Preferred hotel: Bluewater Panglao

Beach Resort

3. Manila leg:

Check-in dates: 24-25 May 2022

Room nights: 1 night

Preferred hotel: Shangri-La at the Fort

# G. Meals and beverages for the whole duration of the trip 13 pax:

Lunch, snacks and dinner throughout the duration of the trip with one round of drinks (choice of bottled water, juice or softdrinks) and one can or bottle of beet with breakdown as follows:

- a. Snacks on-site and on-board @ Php 19,500.00
- b. Lunch @ Php 84,500.00
- c. Dinner @ Php 78,000.00

#### Notes:

- Meals are subject to approval of TPB representative. The budget per meal should be reflected in the bidder's proposal.
- H. Interactive / experiential tours and activities preferred for 13 pax (see attached itinerary)

The final itinerary should be approved by the TPB and must adhere to existing health and safety protocols set by the IATF and the local government unit (overseeing the destination)

- I. Incentivized tour kit/travel necessities per pax surgical masks (at least 2 per day), tissue, disinfectant wipes, hand sanitizer/alcohol (at least 70% alcohol solution), mints, mosquito repellent, disposable hooded emergency raincoat, towel, wearable purifier, folded umbrella, etc.
- J. Banners (for group picture) and appropriate signage, design/specs

subject to TPB's approval

- K. Provision of 1 videographer / photographer to cover the tour and to provide a consolidated output of photos and videos stored in a USB drive to be submitted to TPB representative on the last day of the tour (subject for approval of TPB Project Officer)
- L. Provision of 1 tour coordinator with at least three (3) years of experience to coordinate with the TPB Project Officer on all other matters required for the smooth implementation of the tour
- M. Licensed DOT-accredited Japanesespeaking Tour Guide familiar with the destination, must be fluent and conversant in Japanese and English and have a strong sense of Philippine history, culture, and tradition, art as well as about current events.

One (1) Japanese-speaking tour guide based in each destination (Cebu, Bohol, and Manila)

Note: All assigned personnel of the service provider should have a negative RT-PCR Test c/o of supplier/bidder (tour coordinator, tour guide, photographer, videographer, and driver)

- N. RT-PCR (COVID-19 test) or Antigen test for 13 pax as may be required by the LGU
- O. Incidental and other miscellaneous expenses (e.g., sampling local permits, delicacies, entrance environmental fees, terminal fees, toll fees, fees. fees, parking porter communication expenses, gasoline, water expenses, etc.)
- P. Provision for on-site related expenses

amounting to at least PHP 35,000.00

**Q. First Aid Kit** on board the tour vehicle/s with basic medicines (antacid for upset stomach, headache, an antihistamine for allergies, diarrhea, motion sickness, fever, pain reliever, etc.)

### TIME FRAME AND SCHEDULE OF WORK

A tour operator to provide the mentioned services from 21 – 25 May 2022 (indicative dates). (Please see attached itinerary)

# GENERAL INCLUSIONS / OTHER TERMS AND CONDITIONS

- 1. Assistance in preparing/securing entry documents, as necessary.
- 2. Willingness to respond to immediate/unforeseen changes in specifications.
- 3. Willing to provide services on a "sendbill" arrangement based on the actual number of participants and costs incurred. Processing of payment shall be initiated upon certification by the enduser of satisfactory completion of billing services and issuance of statements accompanied by supporting documents by the supplier. Payment must be made in accordance with prevailing accounting and auditing rules and regulations.
- **4.** Bidders must adhere to the DOT Guidelines from the Memorandum Circular No. 2020-008 and 2020-011, as well as the IATF Safety Guidelines and Protocols.

- Tour activities and/or schedules/dates may still be changed based on recommendations of the DOT Regional Office and IATF orders on local travel restrictions.
- Neither party shall be held liable to the other party for any failure to perform any obligation due to fortuitous event or force majeure which is beyond the control of any party including but not limited to government pronouncements, natural, or man-made eventuality.

## **INVITATION TO SUPPLIERS**

TPB invites DOT-accredited tour operators to submit their bid proposals. The proposals shall include the detailed itineraries, itemized costs of the basic tour components, such transportation service (transfers, requirements van/coaster hire, and boat/ferry tickets, airfare with 20 kg baggage allowance, terminal fees, and other applicable fees, charges and taxes), meals and accommodation with breakfast, tours with meals, entrance fees, and environmental fees and other similar fees, taxes and charges, and guide fees.

A provision for one (1) tour coordinator shall be included in the cost. The price proposed should be adjusted, should there be sponsorship and discounts for some of the package components.

The winning bidders shall be determined in accordance with the process of R.A. 9184 and its Revised IRR. Awarding shall be based on the Lowest Calculated and Responsive Bid (LCRB) provided that it does not exceed the ABC.

### **QUALIFICATION OF BIDDERS**

- Must be Filipino owned, operated, and legally registered tour services company under Philippine laws;
- 2. Must be duly registered with the Philippine Government Electronic Procurement System (PHILGEPS) and with Platinum registration;

- 3. Engaged in the travel and tour operator business for at least three (3) years at the date and time of the opening of bids;
- 4. Must have expertise in organizing and coordinating travel arrangements, specifically within Region 7 and NCR;
- 5. Must have a minimum of 3 years' experience in providing logistical requirements and tour operator services such as small-medium-large scale tours, events, and the likes;
- 6. Must possess the necessary expertise in the conveyance of passengers, particularly tourists, both local and foreign;
- 7. Must have a professional track record in handling international groups in the last five years

### **ADDITIONAL TECHNICAL REQUIREMENTS**

The following additional technical requirements must be submitted together with the proposal:

- 1. Bidders should submit a budget bid proposal that reflects the cost of tours, activities, and logistical requirements. The TPB-initiated requested sponsorship (hosted/discounted) will be deducted from the bid amount. Thus, the tour operator will bill TPB based on the actual cost per pax.
- 2. Must have free cancellation, rebooking, transferable or refundable policies. Required to submit a notarized certificate of undertaking that the tour Operator Company or travel agency concerned have free cancellation, rebooking, transferable or refundable policies
- 3. Valid Department of Tourism (DOT) Certificate of Accreditation or Provisional Certificate of Accreditation (TPB to consider if their DOT certification is subject to renewal).
- 4. A list of ongoing and completed tours conducted in the past three (3) years.
- 5. Provide an alternative itinerary, in case of rain, risk of typhoon, and other unforeseen or fortuitous events subject to approval of the TPB.

Commission (SEC) or Industry (DTI) Business	from Securities and Exchange Department of Trade and		
TERMS OF PAYMENT			
	statement to the <b>TOURISM PHILIPPINES</b> after the		
MARIA DOLORES R. APA Division Chief, North Asia International Promotions 4/F Legaspi Towers 300, 1004	a Division s Department		
The supplier will be paid completed.	once the travel is		
Payment will be made t	The supplier must have a Landbank account.  Payment will be made through LBP bank deposit. In case the supplier does not have a Landbank account, bank charges will be shouldered by the supplier.		
APPROVED BUDGET FOR			
	the tour operator is NINE HOUSAND PESOS ONLY (PHP		
	I applicable taxes and fees.		
Terms 30 days upon receipt of invo	ce		
ABC Php 995,000.00 inclusive of	all applicable taxes		

Please submit your quotation and legal documents not later than March 19, 2022, 12:00 Noon thru email at <a href="mailto:soc torres@tpb.gov.ph">soc torres@tpb.gov.ph</a>, subject to the Terms and Conditions attached herewith, duly signed by your representative to the Procurement and General Services Division, Administrative Department, 4th Floor, Legaspi Towers 300, Roxas Blvd., Manila.

Please address your quotation to the undersigned.

Thank you very much.

# **ELOISA A. ROMERO**

Head, Procurement and General Services Division

Contact Person SOCRATES G. TORRES

Contact No 8525-93-18 loc. 266 soc\_torres@tpb.gov.ph

Note: All entries must be typewritten in your company letterhead.

Price Validity shall be for a period of thirty (30) calendar days.

Suppliers must submit the following legal documents to be eligible to participate in the bidding:

- 1. SEC/DTI Registration Certificate
- 2. Updated Mayor's Permit/License
- 3. BIR Registration / TIN
- 4. Company Profile/Reference
- 5. PhilGEPs Certificate
- 6. Omnibus Sworn Statement (Revised)