TECHNICAL SPECIFICATIONS SERVICES OF A TOUR OPERATOR FOR THE PHILIPPINE TOUR GUIDES HYBRID CONFERENCE

I. BACKGROUND

Philippine Tour Guide plays a vital role in developing a holistic sustainable, unique experience and fun travel of every tourist. Tour Guides significant role in the tourism industry under Republic Act 9593 or Tourism Act of 2009 in promoting, marketing and creating a favorable image of the country and contributes enriching Philippine experience for local and foreign visitors. As part of the government approach in enhancing over-all tourists experience, the Tourism Promotions Board (TPB) Philippines in partnership with the Philippine Federation of Professional Tour Guides, Inc. (TGFed) would like to intensify the Filipino Brand of Service and Excellence campaign and at the same time celebrating the International Tourist Guide's Day on the 21st day of February 2023.

II. OBJECTIVES

Specifically, the **PHILIPPINE TOUR GUIDES HYBRID CONFERENCE** aims to:

- 1. To foster the importance of Filipino Brand Service and Excellence
- 2. To understand the Key, Strategic and Emerging Markets of the Philippines
- 3. To understand the existing and emerging markets of the Philippines
- 4. To present the 70 newly developed and 40 developing tourism circuit that is ready to accept visitors.

III. SCOPE OF SERVICES

The TPB shall procure the services of a tour operator/travel agent for the provision of the following requirements which shall be opened for public bidding based on one (1) lot identified below:

LOT		PARTICULARS	ABC
MANILA-ILOILO			
February 18-22	Accomm	nodation	PhP995,000.00
2023	Date	No. of rooms	
Indicative date	For Inte Manila	ernational Speakers arriving in	
	Feb	5 deluxe rooms or its	
	17-19	equivalent for two (2) nights	
		based on single occupancy	
		with breakfast with	
		transfers Airport from Citadine Hotel (RT)	
	22-24	3 deluxe rooms or its	
		equivalent for two (2) nights	
		based on single occupancy	
		with breakfast in Solina	
		Resort in Carles, Iloilo	
	24-26	3 deluxe rooms or its	
		equivalent for two (2) nights	
		based on single occupancy	
		with breakfast in The Lind	
		Suite Boracay	
		3 deluxe rooms or its	
		equivalent for two (2) nights	
		based on triple sharing	
		occupancy with breakfast in	
		The Lind Suite Boracay	
	26-27	5 deluxe rooms or its	
		equivalent for two (2) nights	
		based on single occupancy	
		with breakfast with	
		transfers from Domestic	
		Airport to Hotel and	
		Citadine to International	

	Airport		
Work	ng Committee		
Feb.	6 deluxe rooms or its		
17-19			
2023	based on triple sharing		
	occupancy with breakfast		
	with transfers from Airport		
	to SEDA Hotel Atria (Iloilo		
	City)		
22-24			
	equivalent for two (2) nights		
	based on triple sharing		
	occupancy with breakfast in		
	Solina Resort Carles, Iloilo		
24-25			
	equivalent for one (1) night		
	based on triple sharing		
	occupancy with breakfast in		
	Roxas City		
	Rozas City		
TRANS	PORTATION		
For ILC			
	-	mittee	
	1 van allocated for the working committee starting February 18 until February 22, 2023		
3 vans	for VIPs and International Re	source	
	rs from February 19-22, 2023		
- p - s - c - c - c - c - c - c - c - c - c	,		
3 Buse	3 Buses allocated for pre-tour activity (half		
	February 19, 2023		
3 Buse	s allocated for the Immersion A	Activity	
(whole	(whole day) on February 21, 2023		
1 coast	er for the working committee		
	- Iloilo to Carles, Iloilo		
	- transfers from Solina Hotel to	Carles	

Port (RT)

Feb. 24 Carles- Capiz Feb 25 Capiz- Iloilo **1 van for the speaker** Feb 22 - Iloilo to Carles, Iloilo Feb. 23 – transfers from Solina Hotel to Carles Port (RT) Feb. 24 Carles- Boracay

Note: vans must be 2018 model or newer) or minibus with driver (inclusive of gas, parking fees and overtime fees.)

Note: Drivers must undergo a <mark>Rapid Antigen</mark> Test (COVID-19) within 24 hours before the tour

Meals

Date		No of pax
Feb 18	Lunch	30 pax
Feb 19	Lunch	60 pax
	AM/ PM snack	60 pax
	Dinner	60 pax
Feb 20	Lunch	60 pax
	Dinner	60 pax
	AM/ PM snack	60 pax
Feb 21	Lunch	60 pax
	Dinner	60 pax
	AM/ PM snack	60 pax

Meals during the cross-learning activity Incentivized Lunch with cultural and musical entertainment during the *amounting to PhP1,000.00 per pax/ meal for 150 pax*

Note: Lunch all throughout the duration of the tour with one (1) round of drinks or beverage

 Provision of Incentivized Conference kit such as bags from NAGPANA weaving community amounting to PhP700.00 for 130 participants First Aid Kit on board the tour vehicle with basic medicines (antacid for upset stomach, headache, antihistamine for allergies, diarrhea, motion sickness, fever, pain reliever, etc.) 	
Provision of Stand-by paramedics at identified allocationProvision of 1 professional videographer and 1 professional photographer to cover the tour and to provide a consolidated output stored in a USB drive to be distributed to each participant/ 3 tpb copies after the tour module and one (1) external hard drive(subject for approval of TPB)	
Provision of Covid-19 Antigen test as maybe required by the LGU Provision for on-site related expenses, incidental and other miscellaneous expenses as the need arises subject to TPB's approval amounting to PhP200,000.00	

IV. PROJECT IMPLEMENTATION SCHEDULE

LOT	DESTINATIONS	DATES
	ILOILO	February 18-22, 2023

V. ADDITIONAL REQUIREMENTS

- 1. Assistance in preparing/ securing entry documents, as necessary.
- 2. Willingness to respond to immediate/unforeseen changes in specifications. Must be able to provide an alternative itinerary, in case of rain, risk of the typhoon, and other unforeseen or fortuitous events subject to the approval of TPB at **no additional cost.**
- 3. Willing to provide services on a "send-bill" arrangement.
- 4. Bidders must adhere to the DOT Guidelines from the Memorandum Circular No. 2020-008 and 2020-011, as well as the IATF Safety Guidelines and Protocols.
- 5. *Tour activities and/or schedules/dates may still be changed* based on recommendations on the DOT Regional Office and IATF orders on local travel restrictions.
- 6. Bidders must submit completed projects for at least three (3) years
- 7. Bidders should submit a budget bid proposal that reflects the cost of tours, activities, and logistical requirements. The TPB-initiated requested sponsorship (hosted/discounted) will be deducted from the bid amount. Thus, the tour operator will bill TPB *based on the actual cost per pax.*
- 8. Valid Department of Tourism (DOT) Certificate of Accreditation.

VI. APPROVED BUDGET FOR THE CONTRACT

The total approved budget for the one **(1)** Lot is **NINE HUNDRED NINETY FIVE THOUSAND PESOS ONLY (PhP995,000.00)** inclusive of all applicable tax and fees.

VII. TERMS OF PAYMENT

Send the bill to the Tourism Promotions Board after the completion of services.

LOT NO.	DESTINATION/S	AMOUNT
1 st Tranche	Approval of the Final Program and	15% of the total contract
	Itinerary	price
2 nd Tranche	Confirmed booking of Domestic air-tickets	40% of the total contract

	and accommodation for speakers and secretariat.	price
3 rd Tranche	Full completion of deliverables for the event with corresponding Terminal Report, Trip Tickets and certification of project completion	45% of the total contract price

Note: The bidders are encouraged to have a Landbank account. Payment will be made through LBP bank deposit. Otherwise, bank charges will be shouldered by the service provider.

VIII. CONTRACT DURATION

Shall commence from the issuance of the Notice to Proceed (NTP) until full/complete delivery of requirements.

IX. CONTACT INFORMATION

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